



VIP ASSISTANCE & PRIVATE AVIATION

Punta Cana International Airport has a VIP terminal for private and executive flights, with an FBO operation model. The Airport receives all types of aircrafts, like Boeing 747- 400s with tourists from Europe, Canada, North, South and Central America and the Caribbean. It also accommodates small airplanes, helicopters and executive jets in its domestic terminal. There is also a cargo area for import and export offices and warehouses.

VIP Services and Lounges at Punta Cana International Airport (PUJ)

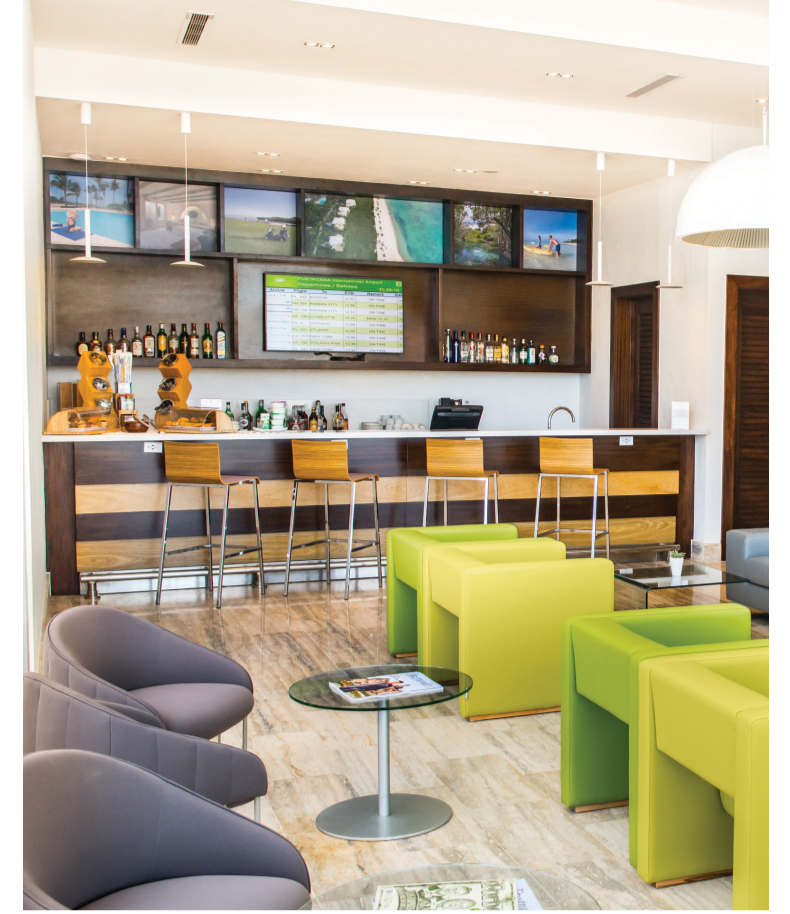
Welcome to Punta Cana International Airport's VIP services, a true experience of luxury and comfort where we seek to ensure all travelers experiences are seamless from the moment they arrive to the moment they depart.

When choosing our VIP services, guests will receive a personalized meet and greet upon arrival and departure, in addition to exclusive access to our VIP lounge areas.

Guests who select our VIP services will also be provided with an expedited airport escort that will allow them to avoid lines at immigration and customs checkpoints.

We believe our VIP expedited services and VIP staff will make your stay in paradise more enjoyable!





VIP ★ VIP TERMINAL

Puntacana Resort has a VIP Terminal for private and corporate aircrafts, dedicated to provide an exceptional service for our property owners, their guests and selected VIPs visiting the Puntacana Resort. The terminal is available from 7:00am to 9:00pm, 7 days a week, with a small but elegant air-conditioned terminal and a parking ramp for up to 12 executive class aircrafts. There are aircraft handlers to service the aircrafts, fuel service by truck and catering service as required. VIPs and guests are met by our friendly staff. They also coordinate passenger and crew transportation, customs and immigrations. The VIP Terminal is privately owned and operated by Grupo Puntacana, owners of the Puntacana Resort.

FIXED BASE OPERATOR (FBO) AND GENERAL AVIATION TERMINAL

Punta Cana International Airport is currently offering a new general aviation parking ramp and passenger terminal to be used for regional air taxi operators (tourist excursions etc.) and a FBO for both international and local general and executive flights. Both terminals are situated west of the current Punta Cana International Airport Commercial Terminals.

The FBO Terminal is available from 7:00 a.m. to 9:00 p.m., 7 days a week with additional staff for off-hours operations. Both terminals are operated by the airport.





ACCESS TO OUR VIP LOUNGE

We invite you to enjoy our luxury facilities as you await your departure. Our VIP lounge areas are well equipped and designed to make your journey exquisite and memorable. Our lounge areas include:

- Private and acclimatized area
- Boarding Information Screen
- TV with sports and news
- Complimentary Wi-Fi
- Terrace and Smoking area (Exclusive for Terminal A)
- Swimming pool & terrace (Exclusive for Terminal B y B2)
- Shower facilities & Toiletries
- Soft & Hot drinks
- Local alcoholic beverages, Rum, Wine & Beer
- Variety of Snacks and Hors d'oeuvre
- Exclusive Washrooms
- Accessibility
- Kids Zone (Exclusive for terminal B2)
- Work Zone (Exclusive for terminal B2)
- Nursing Room (Exclusive for terminal B2)



ARRIVAL VIP ASSISTANCE

Our expert greeters will meet you at the aircraft or the air bridge, carrying identifying signs. They will provide a fast track through immigration and customs, as well as assistance with porter services at baggage claim. Our greeter will also facilitate contact with the driver waiting for you outside the airport, arranging the meeting point and escorting you to your preferred transportation or VIP Parking.

- Exclusive one-to-one service
- Meet and Greet at the gate
- Waiting lounge (if applicable) for immigration, customs & baggage claim
- Porter service at baggage claim
- Escort to your vehicle

DEPARTURE VIP ASSISTANCE

Our expert greeters will meet you at the VIP Reception of your terminal to complete any departing forms required by our local entities. They then will escort you through airline fast-track (if applicable) check-in and guide you to our VIP lounge until boarding time.

Our service includes:

- Exclusive one-to-one service
- Meet and Greet at the VIP Reception of your terminal
- Escort through the airline fast-track check-in counter (if applicable)
- Fast-track through security
- Fast-track through immigration
- Access to our comfortable VIP Lounge
- Fast Track Reception (Terminal B)
 - *Private and comfortable area.
 - *Soft drinks and snacks.
 - *Express service of security and immigration process.

ADDITIONAL INFORMATION

Bell boy assistance on departure
Complimentary children up to 7 years old
Business lounge with F&B services available for departures

Terms and conditions of service:

Reservations with a minimum of 48hrs prior to the date of attendance

Cancellations free of charge 24 hrs before service

Cancellations within 24 hrs apply 50% of total service

"No Show" non-refundable.



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